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Sep 6th 2018

Via ECFS  
Marlene H. Dortch, Secretary  
Federal Communications Commission  
445 12th Street, S.W.  
Washington, D.C. 20554

**Re: In the Matter of Petition of USTelecom for Forbearance Pursuant to  
47 U.S.C. Section 160(c); WC Docket No. 18-141; Category 1**

Dear FCC,

Since I moved to the USA, I have been having only bad experience with large companies such as AT&T or Comcast. Their customer service is bad and they never reached the advertised performance. I felt as I didn't count to them as a customer, almost like I just was a commodity.

I was very happy when I learned that I actually had a real choice: Sonic, the local niche ISP from Santa Rosa. I became their customer a couple of years ago and have been enjoying their performance and commitment to customer service ever since.

Why would you want to make it harder for small ISPs like them to compete with the national carriers when it is their competition that keeps things moving forward and people like me happy?

Please reconsider dialing back what once was put in place so that real competition could emerge.

Sincerely,

Sean Eikenberg